To: Town of Cary Residents,

Our Garbage Pick-up company is Waste Management, I received the following memo from them and am passing it on to you for your information. If you have any questions about this issue please contact me or any member of the board and we will do our best to help you.

Thanks,

Jean Gansch, Clerk—Town of Cary

Our Rapid's hauling site has asked me to contact you to remind customers that if they only have 1 cart issued, that is all we can collect. There are several people using other carts/country disposal carts, some with 2 carts out and a few with 3 carts.

If they need an additional WM cart, we can provide that at a reduced rate, but our driver policy is that they cannot pick up a competitor's cart with our truck.

Please let me know if you have any questions or need anything from me to rectify this.

Thank you,

Tim Miller

Senior Account Executive

Public Sector

tmille15@wm.com

T: 608.784.4401

C: 608.399.9509